

Disaster Recovery

DNP IMS America Corp.



In the event that your HP computer fails to boot or some other event forces you to start over, HP makes a recovery feature that will return your computer back to factory default settings.

ATTENTION

***By doing the following procedure, you will lose any personal data stored on this machine. If you want to save data, please do so onto and external drive before continuing.

- 1. Power the computer on
- 2. Press the F11 key during the BIOS sequence.



3. Select System Recovery

DNP



4. If you have already backed up your files, please select Recover without backing up your files, otherwise select Backup you files and follow the onscreen prompts.



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5. Select OK to proceed



- 6. Accept all prompts to restore.
- 7. Once factory defaults have been restored, install the software in accordance to the installation guide.